网络同步竞买指南

Bidding online

网络出价与现场、电话在同一场里同时受理，看到的是同一个价格。

Live bids join the room and the telephone desk in one sale, on one price.

开通网络竞买 Opening an account

在拍卖会前四十八小时完成实名注册、上传证件并缴纳保证金，审核通过后账号才具备出价权限。未审核的账号只能观看。

Register, upload identification and clear the deposit at least forty-eight hours before the sale. Unverified accounts watch only.

两种出价 Two ways to bid

即时出价：跟随现场加价幅度逐口举。委托最高价：设定上限，系统在幅度内替你自动应价，每次只多一口。

Live bids follow the room’s increments. An absentee ceiling lets the system answer one increment at a time up to your number.

系统受理顺序以服务器收到请求的时间为准，网络延迟造成的落败不予追溯。

Order of acceptance is server receipt time. Latency losses are not reversed.

断网与故障 Outages

竞买人自身设备、网络故障不影响已成交的拍品。平台侧故障导致某一拍品竞价明显中断的，该件按拍卖规则处理，可能当场重拍。

Your own connection does not undo a concluded lot. A platform fault that visibly stops one lot may be re-called in the room.

结算 Settlement

竞得后线上直接生成成交单，佣金比例与现场一致，付款、提货与退换规则完全相同。

An online sale confirmation is issued with the same premium, payment and collection terms as the room.

联系人 / 电话